

	QUALITY MANAGEMENT POLICY		No.:	QMD-PY-001
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The scope of the ISO 9001:2015 certification of **Deal S.r.l. (hereafter 'the Company')** includes the following:

- provision of design and construction engineering services for civil works like bridges and viaducts;
- provision of design, manufacturing and technical assistance for the installation and operation of launching equipment, formworks and special equipment for the construction of bridges and viaducts.

The scope above is pursued with the highest care and commitment about:

- the laws and the applicable rules;
- the instructions given by the shareholders;
- the market background (context) where the company operates;
- the requirements of the Customers and their satisfaction rate;
- the risk analysis aimed at the development of the best opportunities for the Company;
- the expectations of the Company workers and of its suppliers and partners;
- the health, safety and environmental protection requirements;
- the moral and professional ethics;
- the best operative practices;
- the constant target of a continuous improvement of the performances.

Therefore, the Company's Management established the following purposes, namely to:

- operate in the local and international markets in accordance with to the Company's Quality Management System as per UNI EN ISO 9001:2015+A1:2024 standard;
- pursue the highest possible Customer satisfaction rate, fulfilling the contract requirements and maintaining the technical and economic competitiveness at the same time;
- constantly analyse the changes of the market to better understand the expectations of the Clients, preventing mistakes and minimizing the effect of management and operational inefficiencies;
- constantly improve the competitiveness of the Company through the research of new and different technical solutions and the development of customized services and products;
- increase the profitability through the optimization of the production processes with the active involvement of the suppliers;
- promote the professional growth of all workers through dedicated training activities.

Through the periodical checks of coherence between the Company's aims and strategies, the Management defines the specific targets to be achieved, the relevant responsibilities, the available resources and the key performance indicators for each Company's Department.

The aspects concerning the health, safety, quality, moral and professional ethics and environmental protection are a responsibility of every worker and collaborator of the Company.

The Management has appointed a Quality Management System Director (RSGQ), who acts in the name of the Management without any other hierarchical limitation within the Company. He surveys the correct application of the Quality Management System and cooperates with all the workers to timely prevent or solve any non-conformity situation and checks the adequacy of the available resources: all this is aimed to the best operative results while respecting the expectations of all the involved parties and stakeholders. The Company's Quality Management System is described in the document no. [QMD-QM-001_5](#).

Deal S.r.l. C.E.O.
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